Situation of child online protection risks in Thailand

94% of children aged 12-17 are internet users and experienced online child sexual exploitation and abuse (OCSEA)

- Some don’t know where to report
- Unfriendly process
- Sometimes victim blaming on the children
- Lengthy process for remedies
- Repetitive procedure
- Lack of knowledge

ACCESS TO JUSTICE IN THAILAND

• Support from NGOs
• Perpetrators face punishment

HOW CAN WE DISRUPT THE HARM?

Recommendations IN THAILAND

- Through social media
- Gaming
- Encrypted messenger service
- From someone they know

SOUTEA ASIA

Knowledge building
- Parents
- Children
- Schools
- Marginalized group

HOTLINE

No. of social service workers
- No. of children
Promote safe space and knowledge building

TYPES OF ONLINE HARM

SEXUAL MATERIALS
- SELF-GENERATED CSAM
- CONTACTING PEDOPHILES DOMESTIC/INTERNATIONAL
- ONLINE GROOMING & Sexting
- LIVE STREAMING
- CYBER BULLYING

ARE USERS MOBILE PHONES

167 mobile phones
- 100 persons

RAPID ASSESSMENT ON CHILD ONLINE PROTECTION IN THAILAND

ACCESS TO JUSTICE IN THAILAND

87% are internet users

SHIROMI SAMARAKOON ITU

CHILD ONLINE PROTECTION IN THAILAND

UNICEF INOCENTI

DANIEL KARDEFEIL WINTER

ANDREA VARELA

ECFAT
Situation of child online protection risks in Thailand

**Government** has limited human and financial resources.

**Service providers** have limited financial resources.

**Parents** have limited time and awareness on the issue.

Identify platforms to gain access to victims/customers e.g. payment with crypto currency

**Offenders/crimes** outside Thailand jurisdiction hard to pursue

Law enforcement officers lack skills/empathy

Parents lack awareness e.g. marginalized group

**Online harms** are not exclusive to sexual abuse. There are other types of online violence.

**Government** & Private sector

**Awareness** raising/Knowledge building

Promote literacy among children & teachers

Create safe space for survivors

Enhance capacities of relevant officers

**School**

**Online safety policies**

**Awareness and cooperation**

Relate to relevant officers

**SCHOOL ONLINE SAFETY POLICIES**

**Awareness and cooperation Government & Private sector**

**APPROPRIATE RULES/POLICY COP**

**Enhance capacities of relevant officers**

**Create safe space for survivors**

**Remark:**

**School online safety policies**

**Awareness raising/Knowledge building**

Promote literacy among children & teachers

Create safe space for survivors

**Enhance capacities of relevant officers**

**Appropriate rules/policy COP**

**Remark:**

Online harms are not exclusive to sexual abuse. There are other types of online violence.
Situation of child online protection risks in Thailand

World ranking
Internet users in Thailand
DAILY USE # 9th
GAMING # 4th

THAILAND SHOULD HAVE REGULATOR / POLICY THAT KEEPS UP WITH NEW ONLINE HAZARDS.

Internet Foundation for the Development of Thailand

Srida Tanta-Atipanit

NATIONAL SURVEY
Sample group aged 9-18 years
30k

THAILAND
SHOULD HAVE REGULATOR / POLICY THAT KEEPS UP WITH NEW ONLINE HAZARDS.

Social worker staff lack IT knowledge
Staff are not children-friendly
Children do not know about these hotlines

SAMPLE GROUP
54% have access to pornographic materials
6% forwarded/shared

Online risks 
120%

81% own smartphones
85% active almost everyday

Very alarming

When experience online abuses, there are 3 groups of children:

KNOW THEN REPORT
KNOW BUT NO REPORT
DON'T KNOW & DON'T REPORT

TO INCREASE REPORTING WE NEED YOUTH PARTICIPATION

EXAMPLE OF CAMPAIGN BY YOUTH
# NetSafeNoSad

U REPORT THAILAND

RECOMMENDATIONS:

- Mandatory MIDIL literacy course in schools
- Properly trained staff on child-friendly approach
- Coordinate with private sector for timely detection & protection

When experience online abuses, there are 3 groups of children:

1. Online abuse - experienced online. Most are high school age.
2. Online grooming - 42% feel it's not a big deal
3. Pornographic materials - 54% have access to

81% own smartphones
85% active almost everyday

Sample group aged 9-18 years
30k

Gaps:

- Social worker staff lack IT knowledge
- Staff are not children-friendly
- Children do not know about these hotlines

Mandatory MIDIL literacy course in schools
Properly trained staff on child-friendly approach
Coordinate with private sector for timely detection & protection

Available Support & Reporting Mechanism

1300 (MSDHS)
1387 (CHILDLINE)
1323 (Department of Mental Health)
1441 (Cyber Crime Police)

Children's perspective

Watwaree Chaimongkol
Children representative and Young People Advisory Board (YPAB) Member

NOW!!

Online protection
Guideline 3.0

Internet Foundation
for the Development
of Thailand

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Watwaree Chaimongkol
Children representative and Young People Advisory Board (YPAB) Member

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U REPORT THAILAND

Online channel for youth participation
OCSEA: Survivors' perspective and its impact on mental health

Ilya Smirnoff
Childline Thailand Foundation

Reporting incidents
Investigation
Search & arrest operation
Victim identification & expansion of case
Police inquiry
Prosecution
Execution

Life of victims/survivors after the justice process

Brain chemicals

BIO
MENTAL HEALTH
PSYCHO
SOCIAL

Each child is affected differently

Need to have all measures working together

When service personnel face constant fatigue, their vision changes from seeing the 'victims' to just 'cases'.

No empathy
Important to provide support and resources for these people.

Dr. Varoth Chotpitayasunondh
Department of Mental Health

Lesson learnt from the

CASE STUDY

Lengthy process to seek justice
Word choices
Tone
Attitude/non-verbal
Need private space for litigation

Thank you, all relevant officers. In the future I want to see more network cooperation.

Information Handbook on Support to Children

Wirawan Mosby
HUG Project

If we take away their phone = punishment → Dopamine

After the abuses, only 2% of children would report the incidents.

They want to say “yes” so we need to teach them how to say “yes” safely in the online world.

Most children are very attached to their

Even we warn children to be aware of harms from strangers, but in most cases, perpetrators are someone they know

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Because they don’t trust the system.

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OCSEA: Survivors’ perspective and its impact on mental health
Dr. Sombat Tapanya
Peace Culture Foundation

Peer Advocacy for Youth
To Prevent Child Sexual Abuse

Why?
Trauma of the children and parents
Engagement in psychotherapy is costly + not easy.

Challenges
Lack of awareness/understanding by school executives
18 trainings provided

Opportunity
Support from PSDHS Office, Provincial Education Office, ThaiHealth Foundation ThaiPBS
Adapted to ICT curriculum

How?
Provide training for psychology students about online grooming. So they can expand & share the knowledge.
Provide training for teachers/parents in schools to raise their awareness.
Expand the activities to other schools.

Plan for Y2023
Training to members of Children and Youth Council and amplification.

Case Study 1
Parents
thought it was cool. didn’t aware she’s falling victim to online abuse.

Case Study 2
LGBTQIA+
family did not understand
trusted people he met online via app, had sex and got HIV

Through multidisciplinary collaboration, both cases received timely supports.

Recommendations
Try to understand the children’s views and feelings rather than blaming them.

Child-friendly justice procedure
Staff must be friendly too!

Challenge
The children’s lack of trust in the system.
Prevalence of internet, hard to prevent harms
Lack of information on certain areas e.g. male victims, LGBTQI+
Without information dangerous + scary

Rayong Shelter for Children and Families, Department of Children and Youth, MSDHS
Noppama Charoentham
During COVID-19 pandemic, sexual abuse cases (Perpetrators are people close to the victims & unable to access government services)

Parents
neglected the child. Left the child with mobile phones without supervision.

During COVID-19 pandemic, sexual abuse cases (Perpetrators are people close to the victims & unable to access government services)

Parents
neglected the child. Left the child with mobile phones without supervision.

Though it was cool. Didn’t aware she’s falling victim to online abuse.
Current response and challenges related to creating a safer digital environment for children

Royal Thai Police (CCIB)

Situation of technology-enabled crimes against children

**Top 5** online crimes in 2022

1. Online shopping scams/ecommerce fraud
2. Intimidating/scamming people to transfer money to prove their innocence
3. Scamming people to work/take loan
4. Mobile apps that hack the bank account/password
5. Romance scamming then scam people into investment

Children can be victims and perpetrators

Financial fraud
Sexual abuse
Hacking

**Driving mechanisms**
3 strategies
Prevention/ Nurture/ Suppression
- Available platform for reporting
- Cyber Scout

**Children and Youth Council**
At provincial level, “MIDL for Inclusive Cities”

**Ministry of Education**
Have centers in rural areas to provide knowledge & information

**Office of the National Digital Economy and Society Commission**
Promote and nurture:
- Awareness raising
- Digital immunity (literacy)
- Understanding
- Integration

**Children and Youth Council**
Shared knowledge and raise awareness at local level

**Orapin Sak-eiam**
Department of Children and Youth, MSDHS

**Ekapong Rimcharone**
Office of the National Digital Economy and Society Commission

**Children can be victims and perpetrators**

Chatbot for reporting abuse and exploitation
Guardian sister

**Officer's response within 3 hours**

**Guardian sister**

Online report to the police at

**#MySilBot**

**Or**

**THAIPOLICE ONLINE.COM**
Child Online Protection
Addressing the gaps in transnational and extraterritorial legislation

Police Captain Khemachart Prakaihongmanee

Work with Anti-Money Laundering Office to make selling of CSAM = money laundering offense

DSI

Without evidence, we cannot investigate nor start litigation

Evidence is very important!!!

Evidence found in one country can be used in another country

OCSEA case can happen in one country but then spread to other countries

The arrest of the offenders and raising public awareness

Important to work as a network

Transnational crimes

Online commercial market for *CSAM, including livestreaming, in Thailand and through networks in other countries

Payment through various financial platforms e.g. PAYPAL, E-WALLET so it is difficult to track

There is a nexus between organized crimes and online child sexual exploitation and abuse

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The arrest of the offenders and raising public awareness

Important to work as a network

DSI

To investigate CSAM cases as special cases

Transnational crimes

Can be in the organized criminal groups

Can search without a search warrant

Online commercial market for *CSAM, including livestreaming, in Thailand and through networks in other countries

Payment through various financial platforms e.g. PAYPAL, E-WALLET so it is difficult to track

* CSAM - CHILD SEXUAL ABUSE MATERIAL

NO. OF VICTIMS

TECHNOLOGY-FACILITATED VIOLENCE AND EXPLOITATION FOR CHILD

13 COUNTRIES COLLABORATING TOWARD CREATING SAFE INTERNET

Works on various issues related to social crimes through task forces

AFP INTERNATIONAL COMMAND

13 COUNTRIES COLLABORATING TOWARD CREATING SAFE INTERNET

Unicef

UNODC

INTERPOL

ACCE, AUSTRALIAN FEDERAL POLICE
Private Sector Engagement in Child Online Protection
Drawing Inspiration from Regional and Global Resources

The Regional Plan of Action for the Protection of Children from All Forms of Online Exploitation and Abuse: RPA on COEA

Eliminate all forms of online exploitation and abuse

- Right-based approach
- Multisectoral/Cross-border collaboration
- Child participation
- Ensuring recognition of the nexus between online/offline risks

7 Focus Areas of the RPA

1. REVIEW GAP + EDIT LAW & POLICY
2. ENHANCE LAW ENFORCEMENT, JUDICIAL AND LEGAL PROFESSIONAL CAPABILITIES
3. ESTABLISHMENT OF A NATIONAL SPECIALISED UNIT
4. ENSURE EFFECTIVENESS OF CHILD PROTECTION & SUPPORT SERVICES
5. STRENGTHEN DATA COLLECTION & MONITORING
6. PREVENTION PROMOTE A NATIONAL EDUCATIONAL PROGRAMME & SCHOOL CURRICULA
7. ENGAGEMENT WITH THE PRIVATE SECTOR & OTHER STAKEHOLDERS

Monitor progress every 2 years

"We cannot work with ICT industry separately but we must start assessing the risks that children are facing and we must assess the status of the company in relation to human rights and child protection."

All stakeholders agree that "prevention" is most important.

Child rights need to be protected everywhere including online

Cooperation between government, private sector, people

THAILAND REPRESENTATIVE, ACWC

Wanchai Roujanavong

THAILAND

REPRESENTATIVE, ACWC

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Cooperation between government, private sector, people
Private Sector Engagement
in Child Online Protection
Internet Service Providers
and Regulators

-Onuma Rerkpattanapipat
Saichon Submakudom

Focus on sustainability → Building Wisdom
AIS Aunji Cyber
Inviting Village Health Volunteers/Bangkok Health Volunteers to join

Digital Literacy
by True Plook Panya

Cooperation with Government partners

-EDUTAINMENT WITH YOUTH
- V COURSE
- V CLASS

Students
Children with autism and families

Children with autism and families

Digital classroom management
Teacher-led learning

Content expansion
Commercial video

Private Sector Engagement
in Child Online Protection
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Content expansion
Commercial video
Private Sector Engagement in Child Online Protection Platforms, Gaming Companies & IT Companies

Meta has created a network worldwide with safety as the main concern. Working at regional and global level

- **AI that detects anomalies**
- **Photo DNA**
- **Behavior monitoring**

**Safety By Design**

THE LEGO GROUP'S SOCIAL MEDIA PLATFORM FOR CHILDREN 6-12 YRS.
(Not available in Thailand yet)

- Personal data protection
- Captain Safety to communicate with children
- Parents need to fill all information before using

**LEGO DIGITAL EMPOWERMENT PROGRAM**

- Digital learning for children and parents
- How to play safely
- Works with NCMEC to facilitate removal of online CSAM

** detector from "Search" to prevent and categories. To block access**

**TAKE IT DOWN**

Works with DTAC

2 yrs pilot with FB users

Safe space to ask questions and seek advice

For children to share and report violence/abuse

Volunteer lawyers/ Khun Shiro supported pro bono

 Works with DTAC

Helped with backend development

Sunit Shrestha

**SUNIT SHRESTHA**

For children to share and report violence/abuse

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**TJ - Thailand Institute of Justice**

**Malina Enlund**

FACEBOOK/META

**Dr. Elizabeth Milovidov**

LEGO

**Safety By Design Principles**

- Personal data protection
- Captain Safety to communicate with children
- Parents need to fill all information before using

**CAPTAIN SAFETY**

To block access

**TJ - Thailand Institute of Justice**

**Sunit Shrestha**

**CHANGE FUSION**

**MYSIBOT**

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**TJ - Thailand Institute of Justice**
Good practices 
Legislative environment and private sector engagement

Response efforts need a holistic strategy.
Promoting social perception that it is changeable and fixable.

We should work more with private sector to catch up with new threats
Need to co-design the new methods together
When we bring in the good practices from other countries, Need to adapt to the context

Case Study
Cannot take legal actions against grooming cases that are at chatting stage (no physical abuse yet) → Because the law is in drafting process

Challenge in Thailand
Law is struggling to keep up with new online threats

Main challenges
- Law cannot offer timely solution Lengthy process
- Legislative process is a complicated and lengthy.
  It's easy to say what's wrong with the law, but another challenge is how to enact a law that is practical
- We need the laws that are practical for the law enforcement.

Voluntary Principles
To counter online child exploitation and abuse
We should work more with private sector to catch up with new threats
Need to co-design the new methods together

Weprotect Global Alliance
Iain Drennan

Office of the Attorney General, Thailand
Dr. Mark Charoenwong

UNICEF, New York
Afroz Kaviani Johnson

Online Child Sexual Exploitation & Abuse
Is criminal offense
- Encourage member states to increase the statute of limitations. Because it is hard for children/youth to report the case immediately
- Encourage member states to strengthen laws & regulation on child online protection

Unicef, Thailand
Dr. Mark Charoenwong

We have loads of evidence, but we could not prosecute because of

Evidence collection without contamination is crucial.

Law is not a panacea. We also need other measures e.g. education.

Attorney General's Department, Australia
Ashley Katz
Call to action by children and young people to create a safe digital environment

1. Child-centered approach
   - Put children at the heart of the design of all products and services.
   - Screen out harmful contents for children (e.g., pornography, harmful imitative behavior).

2. Reporting mechanism to report harmful content
   - Use "anonymity" so people feel safe and comfortable to report.

3. Knowledge building/awareness raising on cybersecurity
   - Family
   - School
   - Community
   - Awareness raising at different levels

4. Personal data protection
   - Develop mechanism to protect personal data
     - Customize data that are shown to public
     - Confident in their right to protection
     - Understand what data the app collects and retains

Raising at different levels:
- Family
- School
- Community

Digital intelligence:
- Adding to school curriculum
- Promote critical thinking
- Confident to report
- Confident in their right to protection

Promote confidence and assertiveness

Worrawantra Nuam-in, Youth representative and YPAB member