

## ANNEX D - UNICEF LRPS-2025-9200916

### Penalty Scheme

#### Wastewater Management and Disposal/Treatment for Azraq Refugee Camp

The hereby penalty scheme is integrated part of the tender/bid and contract documents.  
 The penalty scheme is applied for and when the contactor within his service provision/operation under this contract does not fulfill aspects of wastewater management, disposal and treatment.

**All penalty costs indicated have to be in Jordanian Dinar JOD.**

Nr.	Violations	Penalty	Amount (in JOD)
1	Overflowing tanks (where the reason is due to inadequate desludging)	The Contractor is responsible for any required clean up and maintenance needs as the result of the overflowing	100 JD per tank per event
2	Charging refugees for UNICEF services (exploitation of refugees)	Permanently blacklist driver of desludging truck	250 JD per incident
3	Disposal of Sludge and wastewater treatment products in unauthorized locations	Permanently blacklist both the desludging truck and the driver and report incident to SRAD. The herein stated penalty is only from UNICEF side and will be applied independently and in addition to any official penalties and fines that the contractor has to cover.	1,000 JD per incident
4	Attacking refugees physically and verbally	Permanently blacklist both the desludging truck and the driver	200 JD per incident
5	Smuggling (of items into/out of the camp)	Permanently blacklist driver and report him to SRAD	500 JD per incident
6	Reckless driving causing damage - breaking electricity lines, accidents, breaking manholes, breaking ventilation pipes. Etc.	The contractor pays for all repairs or replacement of damaged installations and blacklist the driver	Repairs Cost
7	Drivers found to have inadequate driving license and/or permit documentation	Temporarily blacklist driver and Reported to SRAD, unless providing required driving license	
8	Spillage of wastewater from trucks at the WWTP, PSs and any other location in and outside the camp (valves/body of the truck)	The contractor is responsible to cleanup, removal of all spillage and disinfection at his own costs. Any official additional fines will be applied separately in addition to this penalty – by the relevant authorities.	100 JD per spillage event
9	Not responding to more than 10% % of the desludging complaints within 24 hours		50 JD per complaints

*As tenderer, I hereby confirm that I have understood the reason and way of working/application of the penalties, and agree that they are integrated part of the contract and the services, works and activities that I will provide for the Wastewater Management and Disposal/Treatment for Azraq Refugee Camp.*

**Tenderer:**

**Signature and Seal:**

Place and Date:

Name Signatory: