

INTEGRATED CHILD WELFARE SERVICE MODEL

Indonesia's Ministry of Social Affairs and UNICEF developed the Integrated Child Welfare Service Programme (Program Kesejahteraan Sosial Anak Integratif - PKSAI) in 2015, with the aim of **protecting vulnerable children and families** - in particular child victims of violence, abuse, exploitation and neglect. Implemented at district and city government level, the programme strives to deliver **greater coordination** across agencies and more **effective integration** of service provision for better child protection outcomes across Indonesia.

PKSAI GOALS¹



Strengthen social services and child protection network



Expand community outreach and engagement



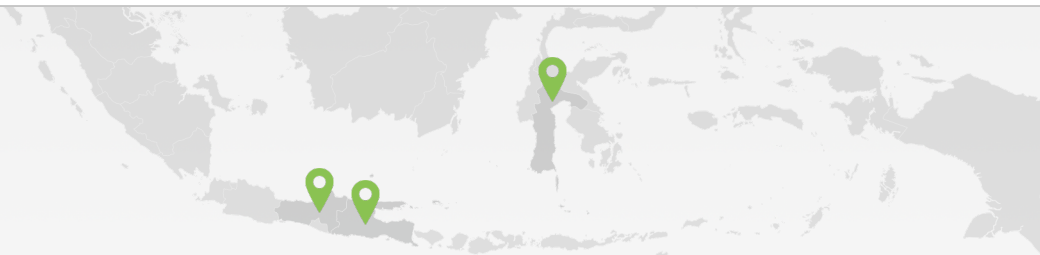
Increase service provider capacity



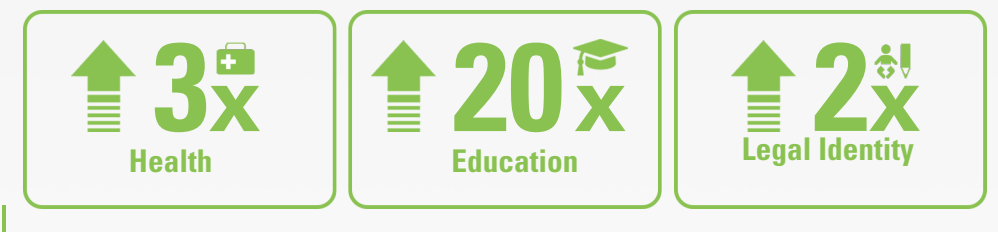
Manage service database and simplify service referral administration

PKSAI PILOT PROJECT³

A pilot implementation of the PKSAI programme was undertaken in three locations (**Central Java, East Java and South Sulawesi**) to test outcomes and strengthen the PKSAI model for implementation Indonesia-wide.

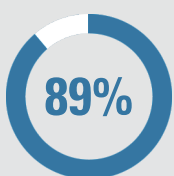


Increase in Services Accessed through PKSAI 2018

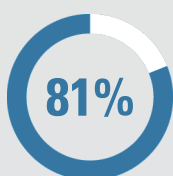


2x Overall cases managed by PKSAI 

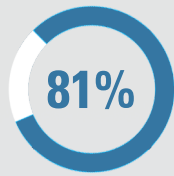
PKSAI SOCIAL WORKER INSIGHTS⁴



Agreed that PKSAI is an effective strategy to strengthen the wellbeing of children & families



Agreed that children received significantly improved services



Agreed that this model should be replicated in other locations in Indonesia

PKSAI MODEL²



RPJMN
2020-2024

Develop integrated social welfare systems that are certified to meet needs of vulnerable children, including children without parents.

RECOMMENDATIONS FOR THE PKSAI PROGRAMME IN INDONESIA⁵



SOURCE:

- (1) KEMENSOS & UNICEF, PKSAI IMPLEMENTATION GUIDE, 2017
- (2) KEMENSOS & UNICEF, PKSAI IMPLEMENTATION GUIDE, 2017
- (3) CHILD FRONTIERS, PKSAI FORMATIVE EVALUATION, 2019
- (4) CHILD FRONTIERS, PKSAI FORMATIVE EVALUATION, 2019
- (5) CHILD FRONTIERS, PKSAI FORMATIVE EVALUATION, 2019

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