Executive Feedback

Title of the evaluation: Evaluation of Family Centres in Gaza

Sequence No: 2018/001
Region: MENA
Office: State of Palestine
Coverage: State of Palestine
Evaluation Type: Programme
Year of Report: 2018

OVERALL RATING

Highly Satisfactory
Exceeds UNICEF/UNEG standards for evaluation reports and decision makers may use the evaluation with a high degree of confidence

Implications:

SECTION A: BACKGROUND (weight 5%)

Highly Satisfactory
The report does a good job at presenting a complete description of the sociopolitical context and the way it relates to the initiative. Similarly, the object of the evaluation is clearly explained, including time and location, current status of the programme, primary beneficiaries and their main characteristics and needs, etc. Furthermore, the report provides an explanation of the importance that the intervention has for UNICEF considering its involvement in the State of Palestine. The evaluator presents, as per the ToRs, a recreated ToC which is clearly explained verbally as well as through a graphic representation. Finally, main stakeholders and their respective roles and contributions, including those of UNICEF, are duly discussed and presented in Table 4.

SECTION B: EVALUATION PURPOSE, OBJECTIVES AND SCOPE (weight 5%)

Highly Satisfactory
The purpose of the evaluation appears realistic and is clearly stated as to assess the effectiveness of FCs to adequately detect and respond to the child protection needs in Gaza, to evaluate how human rights, equity and gender were integrated in the response, and to propose recommendations on potential areas for strengthening FCs for community level service delivery, detection and referral. Also, the report clearly explains the scope of the evaluation in terms of time period, geographical coverage, as well as its main focus. Finally, the report dedicates a subsection to discuss the evaluation’s intended users.

SECTION C: EVALUATION METHODOLOGY (weight 15%)

Highly Satisfactory
The report does a good job at explaining the evaluation framework used, including the use of standard OECD/DAC evaluation criteria, and the inclusion of cross-cutting principles of gender equality, equity and human rights as UNICEF priority areas. The report also describes a set of methods of analysis and triangulation used among different levels of evidence and provides a rationale for the sources of information and the sampling strategy used (purposive sampling). A detailed evaluation matrix with specific evaluation questions is presented in annex 8. Also, the report presents the challenges and constraints faced by the evaluation, providing a mitigation strategy in each case. Finally, the evaluation does a good job at discussing the obligations of the evaluators and the ethical safeguards for participants, including a discussion around the way UNICEF procedures for ethical research involving children were implemented.

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### SECTION D: EVALUATION FINDINGS (weight 20%)

**Highly Satisfactory**
The report presents findings that follow the evaluation framework, respond to key evaluation questions, and are delivered per outcome in each case. Furthermore, the evaluation addresses both positive and negative findings which are supported by several lines of evidence and a discussion is provided for causal factors that explain success or failure. Similarly, the evaluation report makes reference to the initiative's M&E system and the way this system was used, or could have been used, during the implementation period for greater success. Also, the evaluation report presents a discussion around the occurrence of unintended positive or negative effects.

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### SECTION E: EVALUATION CONCLUSIONS & LESSONS LEARNED (weight 15%)

**Highly Satisfactory**
Conclusions provide summarized information around the most important and strategic aspects of the findings and they convey an added value as they include further insight and a deeper analysis of the evidence presented, including a description of the challenges that may lie ahead. Furthermore, lessons learned are correctly identified and clearly stated.

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### SECTION F: RECOMMENDATIONS (weight 15%)

**Highly Satisfactory**
Recommendations stem logically from the findings and conclusions, and the target audience of stakeholders it is clearly stated in each case. Furthermore, recommendations are clearly classified and structured to cover programme strengthening, sustainability, and areas for further research and child protection system strengthening. Finally, the report duly describes the process followed in developing the recommendations and the participation of key stakeholders in this process.

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### SECTION G: EVALUATION STRUCTURE/PRESENTATION (weight 5%)

**Highly Satisfactory**
The report follows a logical structure and presents the information with utmost clarity, using numbered sections and subsections, which makes the evaluation report easy to navigate. Also, the opening pages present all relevant elements to adequately inform the users about both the intervention and the evaluation. Furthermore, the annexes present copious additional information such as the ToRs, the evaluation matrix, copies of the methodological tools, etc., which greatly increases the overall credibility of the report.

SECTION H: EVALUATION PRINCIPLES (weight 15%)

Satisfactory

The evaluation does a good job at explicitly discussing the human-rights-based approach to programming as well as the gender equality and equity approach in UNICEF’s programming and evaluation process. It is also clearly stated that this project is rooted in the CRC. The evaluation uses in general a gender-responsive and equity-focused approach. However, the methodology could explain in more detail the specific efforts made in order to include the voices of women. The level of stakeholder involvement in the different stages of the evaluation and their particular involvement regarding the development of recommendations is also addressed.

SECTION I: EXECUTIVE SUMMARY (weight 5%)

Satisfactory

The executive summary successfully presents the essential elements of the evaluation and provides summarized versions of the evaluation methodology, findings, conclusions and recommendations. However, the executive summary does not provide much background information on the intervention. Overall, the executive summary is useful and can effectively inform primary users about the evaluation.

Does the evaluation meet UN SWAP evaluation performance indicators?

Meets requirements

Recommendations for improvement

This evaluation observes good practices and follows both UNEG and GEROS guidelines. It is based on a robust methodology and provides grounded findings, analytical conclusions, and actionable recommendations. Small areas for improvement exist, which include explaining in more detail how the methodology made specific efforts to include the voices of women, and to provide an overview of the object of evaluation within the Executive Summary.

Section A

This section observes good practices. No further improvement is required.

Section B

This section observes good practices. No further improvement is required.

Section C

This section observes good practices. No further improvement is required.

Section D

This section observes good practices. No further improvement is required.

Section E

This section observes good practices. No further improvement is required.

Section F

Recommendations observe good practices. No further improvement is required.

Section G

This section observes good practice. No further improvement is required.
<table>
<thead>
<tr>
<th><strong>Section H</strong></th>
<th>It is recommended that the evaluation present the specific methodological tools that were designed and used in order to ensure the inclusion of women's perspectives.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Section I</strong></td>
<td>The executive summary observes good practices and provides a succinct and useful understanding of the evaluation. However, it is recommended that an overview of the intervention also be included in order to fully inform users about both the programme and the evaluation.</td>
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