Family mediation in Croatian social care system

Associate professor Vanja Branica
Department of Social Work
Faculty of Law, University of Zagreb
vanja.branica@pravo.hr
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Mediation in family issues

In social care system

- In Centers for Social Care and Family Centers
- Family mediators – mainly trained FM (social workers and psychologist)
- List of family mediators run by Ministry of social affairs
  - From 2012: Postgraduate Studies on Family Mediation
- 2015 – New Family Law – encouraged by European Directive on Mediation, FM instead court disputes in all cases including children – it became judicial precondition in divorce and other child related proceedings

In judicial system (conciliation)

- In courts – regular and specialized first and second instance courts (municipal, county, commercial, and the High Commercial Court) in all stages of the proceedings (during appeal proceedings).
- By Judges with additional education in conciliation
- List of educated conciliators run by Ministry of Justice
- Mainly in part of maintenance and property division

In NGO sector and private lawyers

- Different NGO’s providing social services and legal help
- Lawyers with additional education in conciliation
Family mediation in social care system in divorce cases (2018. data by Ministry of social affairs)

| Informative counseling session in Center for social welfare | 7,593  
|                                                          | 4,707 Made Family plan |
| Referred to first information and assessment meeting with family mediator | 1,376 |
| Family plan made in family mediation | 306 |
Future steps

– Information and presentation of family mediation in general public and among professionals
- Promotion of family mediation outside divorce cases (in other family issues)
- Quality assurance of family mediation – education of professionals and improving competences