

# Family mediation in Croatian social care system

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Mediation  
in Croatia

In civil disputes – among other issues -  
family issues/family mediation

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In juvenile justice system – victim  
offender mediation

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In commercial and work-related  
disputes

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# Mediation in family issues

## In social care system

In Centers for Social Care and Family Centers

Family mediators – mainly trained FM (social workers and psychologist)

List of family mediators run by Ministry of social affairs  
From 2012 - Postgraduate Studies on Family Mediation  
And in 2014, 2018, and 2019. – Education and supervision for Social Welfare Professionals – Mediation Parental Disputes

2015 – New Family Law – encouraged by European Directive on Mediation, FM instead court disputes in all cases including children – it became judicial precondition in divorce and other child related proceedings

## In judicial system (conciliation)

In courts –regular and specialized first and second instance courts (municipal, county, commercial and the High Commercial Court) in all stages of the proceedings (during appeal proceedings).

By Judges with additional education in conciliation  
List of educated conciliators run by Ministry of Justice

Mainly in part of maintenance and property division

## In NGO sector and private lawyers

Different NGO-s providing social services and legal help

Lawyers with additional education in conciliation

# Family mediation in social care system in divorce cases (2018. data by Ministry of social affairs)

<b>Informative counseling session in Center for social welfare</b>	<b>7. 593</b> <b>4.707 Made Family plan</b>
Referred to first information and assessment meeting with family mediator	1.376
Family plan made in family mediation	306

# Future steps

- Information and presentation of family mediation in general public and among professionals
- Promotion of family mediation outside divorce cases (in other family issues)
- Quality assurance of family mediation – education of professionals and improving competences