Subject: Questions and Answers

Ref. ITB-9159158 (Motorbike & Helmet), closing date Tuesday 07 July 2020 at 10:00AM

Q- Any restriction in country of origin or all country of origin motorcycles are accepted?
A: As far as the goods is met with the required specifications in the Bid, good quality for long term use and easy to find spare parts at end-user place. After sale service is also considered: for example, the users can have it maintained and fixed conveniently.

Q: All foreign companies can bid?
A: All interested bidders are invited

Q: UNICEF would like to be the importer for these motorcycles to get the complete government tax rebate?
A: NO.

Q: Can we understand how the registration of Motorcycles is required. Is it going to be Phnom Penh registration for all the motorcycles or going to province wise as it is not explained in the bid?
A: Delivery to be done in Phnom Penh, So Phnom Penh Registration for all motorbikes.

Q: Can we look at providing mobile services for these motorcycles (i.e providing service @ office door steps through service engineers & service van across the country)?
A: Any options that can immediately support to users is considered.

Q: It’s been mentioned as Minimum 125 CC. Means 124.2 or 124.8 CC are also accepted?
A: Equivalent to 125 CC

Q & A: Product Safety Marks:
- Please advise if Product Safety Marks issued by ISC is mandatory? YES

Q & A- Please advise if Product Safety Marks can be replaced by “Third party inspection arranged by UN”? To be discussed internally with our partners.

Q: Goods delivery shall be in 4-6 weeks after signing of contract: Please advise if delivery DAP 12weeks is acceptable?
A: The delivery of goods must be met with the requested timeline.

Q: Operator handbook / Warranty booklets/ User Guide: Please advise if English version is acceptable?
A: One or two-page(s) User Guide to be translated in Khmer (Local Language)
Q: Warranty term & Conditions - Warranty 2.5 years (or 30,000km)
Please advise if Standard Warranty 1year (or 6000km) is acceptable?
A: Please provide as per requested in the Bid document.

Remark: Goods to be delivered to Central Medical Store, Chaom Chao, Phnom Penh