

Questions and Answers in relation to UNICEF LRPS-2023-9184256 - For a company to develop and implement a webapp for supporting young people career's path orientation.

Requirements Clarification:

Q1. Could you provide further details on the specific automated counseling techniques that you envision for the resume and cover letter generation functionalities?

A1. The automated techniques need to be proposed from the applying entity and we expect that the proposal should contain the most recent innovative techniques.

Q2. Can you elaborate on the mechanism or algorithms you are considering for the recommendation system's functionality? Or should we propose one?

A2. You should propose the algorithm that is the best compatible that covers all the requests.

Q3. What kind of assessments are intended for evaluating users' interests, skills, personality traits, and values? Are there particular assessment tools or models to consider?

A3. There are no particular assessment tools that we specify, kindly propose the assessment the you think is the best for our purpose.

User Interaction and Interface:

Q1. Are there any design guidelines or themes that we should follow when conceptualizing the user interface?

A1. The design of interface should be similar of the current page (<https://www.puna.gov.al/>), detailed guidelines will be given after signing the contract

Q2. How would you like to incorporate user feedback and evaluation measures like pre/post attitudinal surveys within the webapp's interface?

A2. Kindly propose the solution.

Technical Requirements:

Q1. Is there a preference for specific programming languages or technologies to be used in the webapp's development?

A1. Please consult the TORs, the current webpage is developed in React JS.

Q2. Could you provide more information about potential integration requirements with UNICEF's and AKPA's existing systems or databases?

A2. More information will be provided given after signing the contract

Deployment and Accessibility:

Q1. Do you have any preferences for hosting platforms for the deployment of the webapp, or should this decision be based on technical considerations?

A1. You should propose the solution best on technical considerations

Review and Approval Process:

Q1. Could you share more insights into the review process for deliverables, particularly mock-ups and the final webapp design?

A1. You should propose the solution. More information will be provided to selected vendor after signing the contract.

Q2. What would be the expected turnaround time for feedback and approval after the submission of each deliverable?

A2. We foresee approximately a one-month period.

Reporting and Maintenance:

Q1. What types of data or metrics would you like to see in the progress and final reports?

A1. Detailed specificities will be provided once the contract is awarded but we would like to see information disaggregated by group ages, gender, what type of service is mostly requested, what are the trends attracting more people to apply . Kindly also suggest metrics in your methodology as per most updated similar platforms

Q2. Could you clarify the expectations for maintenance services during the three-month period? Are there specific response times or service-level agreements to consider?

A2. Yes, there will be an SLA and in this period of three-months, the company must ensure the continuity of the functionality and small adoptions/corrections may be requested to adapt on the definitive version, the knowledge transfer, after this period AKPA will take care on WebApp.