

Real time evaluation of the response to Typhoon Haiyan in the Philippines

UNICEF Management Response

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Evaluation Findings

- Philippines Country Office (PCO) found key findings and recommendations to be adequate, relevant and useful.
- The management response was drawn from wide consultations with relevant sections of PCO and was confirmed collectively by the Country Office, as well as with the Regional Office and HQ

Report Recommendations and Actions

Recommendation:

Advocate at Inter-Agency Steering Committee (IASC) level for a more effective Multi-Cluster/Sector Initial Rapid Assessment (MIRA) process, driven by needs of operational agencies and their donors.

Actions:

- At UNICEF initiative, an ad hoc working group of the IASC has begun working on this.

Report Recommendations and Actions

Recommendation:

Review global role of UNICEF in Post Disaster Needs Assessments (PDNA) in consultation with UNDP and World Bank and disseminate guidance to emergency prone countries.

Actions:

- UNICEF to define position re PDNAs more clearly and provide field guidance.
- UNICEF joined role on PDNA Advisory Group to further this.

Report Recommendations and Actions

Recommendation:

Review monitoring systems in other crisis prone countries to ensure compatibility with global Monitoring of Results for Equity Systems (MoRES) in humanitarian performance monitoring (HPM) requirements.

Actions:

- At the Regional level, HPM capacity building efforts are ongoing in disaster-prone Country Offices (COs).
- At HQ, review of COs that should be doing HPM per global standards.

Report Recommendations and Actions

Recommendation:

To avoid “silo-ed” sectoral responses, review process and tools for joint planning and targeting.

Actions:

- A cost-benefit analysis of integrated humanitarian programming is being undertaken.
- Tool development to support country planning is underway.
- L3 SSOPs being reviewed to include clearer description of opportunities for integrated planning and programming.

Report Recommendations and Actions

Recommendation:

PCO focal points for emergency preparedness and response, with clear accountabilities, work plans and targets should be put in place in all programme sections.

Actions:

- Emergency focal points identified in all sections.
- Preparation of clear Terms of Reference for emergency focal points is underway and included in the staff performance assessment.
- A Training of Trainers was completed on emergency preparedness, and PCO rolled out an emergency preparedness response training for 178 PCO staff.₇

Report Recommendations and Actions

Recommendation:

Managers and their teams in the most crisis prone countries should be trained on the application of the Level 3 Corporate Emergency Activation Procedure and the related Simplified Standard Operating Procedures.

Actions:

- All PCO staff have been trained in Level 3 procedures
- A Training of Trainers was conducted on emergency preparedness, Level 3 procedures for PCO staff as well as Regional Rapid Response Mechanism.
- Office of Emergency Programmes will undertake webinars focused on Representatives, and other key staff, ensuring all humanitarian and high risk countries reached.
- Level 2/Level 3 Simplified Standard Operating Procedures to be included in core training materials to be developed as part of humanitarian learning strategy.

Report Recommendations and Actions

Recommendation:

All PCO Sections should be made accountable to establish and maintain suitable contingency stock levels.

Actions:

- Pre-positioned supplies included in the updated Early Warning Early Action system
- Discussions initiated with suppliers on stock keeping for UNICEF during emergencies to allow for timely deliver
- Agreement by CMT/PMT to include monitoring/reporting of prepositioned supplies in regular meetings completed

Thank you

