Position Title: Deputy Director (Solution Centre and Support), Information and Communication Technology Division (ICTD), D-1, New York, USA

If you are a committed, creative professional and are passionate about making a lasting difference for children, the world’s leading children’s rights organization would like to hear from you.

For 70 years, UNICEF has been working on the ground in 190 countries and territories to promote children’s survival, protection and development. The world’s largest provider of vaccines for developing countries, UNICEF supports child health and nutrition, good water and sanitation, quality basic education for all boys and girls, and the protection of children from violence, exploitation, and AIDS. UNICEF is funded entirely by the voluntary contributions of individuals, businesses, foundations and governments.

Purpose for the job

Under the general guidance of the Chief Information Officer (CIO), this post will lead and drive the design, development, delivery and support of information technology solutions (programs, projects, tools and application environments) to translate the business requirements managed by the business relationship management cluster into new solutions and services. This post will oversee the sub-teams supporting the ERP-Vision, field programme monitoring and programme solutions, business intelligence reporting and insights, and digital communication, and ensuring a sustainable ‘steady state’ and data administration of existing core applications and systems.

Key Function and Accountabilities:

- Leadership and coordination of IT business applications development
- IT applications strategy formulation and implementation for results
- Technology solutions for programme support
- Management, oversight and support

Minimum Requirements:

Advanced University Degree in Computer Sciences, Information Systems, Business Administration or other relevant field. (Bachelor’s Degree in Computer Science or related field with seventeen years of relevant experience in managerial roles can be accepted in lieu of an Advanced University Degree.)

A minimum of 15 years of progressively responsible professional work experience in an international development context as elaborated below:

- Senior level hands-on experience with program/project management and ICT-enabled solutions
- Extensive experience with solution architecture, business process analysis and design, and planning associated with strategy and program execution
- Extensive experience with Web/mobile solutions, data management and business intelligence solutions; work force automation and customer relationship management solutions
- Experience in managing major custom or packaged implementation projects with experience in delivering to a large or geographically dispersed user base, Internet Solution experience preferred.

Other Relevant Qualifications:

- Solid understanding of technology concepts related to application/database design, application security, and application architecture principles
• Capacity to drive change across the organization (i.e. good manager in the division, ability to reach out and partner, understanding of working in decentralized organizational culture, work effectively with other Divisions, Country and Regional Offices).
• Ability to build and foster working relations with key stakeholders in the organization - including HQ Divisions, Regional and Country Offices and National Committees - to leverage and maximize the impact of organizational assets to promote children's issues on the global agenda.
• Ability to seize accountability, manage and prioritize multiple projects and resources concurrently, developing budgets and managing forecasts for IT investments.
• Clear understanding of software development lifecycle and application support; working knowledge of networking and systems design.
• Familiarity with system development methodologies (preference for software product engineering and management).
• Ability to translate business needs into technical requirements with customer focus.
• Ability to keep current with industry trends and cultivate Innovation in ICT.

Fluency in English. Knowledge of another UN language is an asset.

Competencies of Successful Candidate:

Core Values

• Commitment
• Diversity and inclusion
• Integrity

Senior Staff competencies

• Delivering results
• Managing complexity and change
• Impact and partnership
• Innovation and risk taking
• Leading, engaging and nurturing
• Self-awareness

Applications will be considered only if accompanied by an updated Cover Letter and CV, as well as the two most recent PERs (for internals) / Evaluations (for externals). Regret letters will only be sent to shortlisted candidates.

UNICEF is committed to diversity and inclusion within its workforce, and encourages qualified female and male candidates from all national, religious and ethnic backgrounds, including persons living with disabilities, to apply to become a part of our organization.