



**UNITED NATIONS FIELD SECURITY COORDINATION OFFICE - KHARTOUM, SUDAN**

**SECURITY & TRAVEL ADVISORY FOR UN STAFF VISITING SUDAN**

**Welcome to Sudan**

Khartoum is currently in Phase – II of UN Security Plan. The Western region (Darfurs and most of the southern states are in Phase – III. Other regions in the country are in Phase – I/ II. The situation in the capital is peaceful with a low crime rate. Movement within the capital is free at any time of the day or night. However there are military/ police check posts from 2400 hours to 0500 hours. There are curfew timings in force in many towns in the rural areas.

Security Travel Authorization is required for all UN staff visiting Sudan on official missions. Travel Authorization is also required by UN staff to travel within the country. In addition Govt. Travel Permit is mandatory for travel within the country. Security Travel Authorization to travel within the country is processed by UN Security on behalf of the D.O.

There are occasional incidents of street robberies/ car thefts or house break-ins in the city.

**Personal Security**

You are requested to be alert and follow these simple rules during your stay in Khartoum.

- ✓ Avoid travelling alone after business hours especially during dark.
- ✓ Restrict your movements to the main part of the city where there is good public presence.
- ✓ Be wary of people hanging around hotels offering different types of services. They may be criminals.
- ✓ Avoid carrying large sums of cash on your person.
- ✓ Ignore beggars and street children.
- ✓ Do not leave your personal belongings unattended whether at the hotel room or in

the conference room or any other place.

- ✓ Do not open your room to strangers.

**Transport**

**Taxis:** Taxis are available at all places in the city. However the mechanical condition of most of these vehicles is bad. There are no meters in the vehicles. You are therefore advised to negotiate the fare before hiring a vehicle.

**Car Hire:** There are a number of private companies providing vehicles on hire. Contact details of these companies will be available with the hotel you would be staying in.

**Driving:** The condition of roads in the city is poor. Driving standards are low with poor traffic discipline. Running a red light is a routine matter, which leads to many accidents, and traffic jams.

- Always drive defensively.
- Do not open the windows completely while driving. Necklaces, bags or mobile phones can easily be snatched by criminal elements.
- Lock the doors while parking and keep your valuables out of sight.
- Do not travel outside the main city/ town after 1900 hours.
- Always inform your colleagues about your travel plans.
- Ensure spares, emergency rations and water while travelling.
- Ensure hired vehicle is in good mechanical condition.
- Do not give lift to hitch hikers.
- If involved in an accident call local police and UN security for assistance.

**Photography**

Photography is forbidden in Sudan. Do not take photographs. In case anyone stops you while photographing, do listen to him. The person may be from security agency in civil clothes. Alternately you may ask a Govt. official at site if you can take photographs of your friends.

### Action on Arrival

You need to give the following information to UN Security on arrival.

- Time of arrival.
- Contact address (Including room number if staying in a hotel).
- Contact telephone number.
- Move Plan if travelling outside Khartoum.
- Likely duration of stay in the country.

Subsequently you would need to inform UN Security about your departure from Sudan.

### Accommodation

The following hotels are recommended for stay by international staff.

- 1) Hilton - +249-11-774100
- 2) Friendship Palace - +249-11-778204
- 3) Grand Holiday Villa - +249-11-787253
- 4) Meridian - +249-11-775970
- 5) Acropole - +249-11-772860
- 6) German Club - +249-11-462438

### **Emergency Contact Numbers**

Contact UN Security Numbers first. (Bold letters)

- 1) **Roger Arsenault, CFSCO - 0912304064**
- 2) **Naqib Noory, DFSCO - 0912304065**
- 3) **Amado Caro, AFSCO - 0912304638**
- 4) **Gaspar Zavala, AFSCO- 0912303579**
- 5) **Saleh Mahboob, AFSCO- 0912160421**
- 6) **Tamer Hamouda, AFSCO- 0912160742**

### Some other emergency Numbers

- 1) UN Dispensary - 773121/ 123 (Ext – 302)
- 2) UN Doctor (Cell) - 0912304070
- 3) UN Security Radio Room - 09 12140042
- 4) Police Emergency - 999
- 5) Fire Brigade - 998

### Important Numbers (Hospitals)

- 1) Shahren Hospital - 0183-265315/16
- 2) Sudan Heart Centre - 0183-232133/37
- 3) Doctor's Clinic - 0183-475374
- 4) Academy Medical Centre – 0183-237804/05

### Important Numbers (Police)

- 1) Khartoum Centre - 766780
- 2) Riyadh/ Manshia - 227812
- 3) Burrie/ Garden City - 276492
- 4) Nassir Extension - 664062
- 5) Amarat/ Khartoum 2 - 471770
- 6) Khartoum 3 & S Khartoum - 427509
- 7) Arkawit - 224545

***“Wishing you a pleasant stay in Sudan”***